

NAME OF SERVICE/ PROVIDER & CONTACT DETAILS	SCOPE OF SERVICE PROVIDED
Quality Care @ Home 01432 639736	Will support with a one off shop, prescriptions and errands within an 8 mile radius of Hereford - where possible - Free of charge. Facebook As of 31.03.20 the same service can be provided but with changing pressures it may have to be reduced or stopped. Hospitals are now discharging elderly out of hospitals ASAP putting more pressure on Quality Care. Hereford 8 mile radius.
Hereford Rotary COVID-19 Volunteers	Members of Hereford City Rotary Club want to help the people of Herefordshire during the current crisis - aiming to work with organisations and individuals to support where we can. Facebook Dependant on Volunteer area
Iceland Hereford branch 01432 264130	Opening times for NHS only Mon - Sat 5pm - 6pm ID required Confirmed in place (Please note: not Tuesdays as Your Herefordshire have posted) Elderly 9-10am every day
Herefordshire Mind	Activities at Heffernan House and in Leominster have ceased for the time being. 18/03/2020 -Safe Haven currently remains open. In addition, for those who are not able to or do not wish to call in to the service in person we are now offering the option of support via telephone or e mail. These details are on the cards I have given out but I will also give them again: Telephone number: 01432 372407/07776706843 E mail: safehaven@herefordshire-mind.org.uk We are open Sunday, Monday and Tuesday between the hours of 6 p.m. and 10.30. Last admittance in person at 10 p.m. The phone line will be open from 5 p.m. Further information will be available via website
Neighbourhood Chaplains and Helping Hands (Befriending and practical help) Contact Liz Greenow, Community Link Worker on 07902 596384	Are continuing to support people that they have been. Will support new clients with dropping food off, or picking up meds but have been advised against face to face contact. As of 31.03.20 provider services all the same

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Herefordshire Libraries	You can now borrow and reserve more books on your library card. Borrow up to 20 books, 12 audio books, reserve 18 items, hire DVD's for 3 weeks. There will be NO fines charged for books returned late until further notice. All library events have ALL been cancelled until further notice.
Hi Town Taxis	Hi- Town taxis are offering the following services at reduced rates; in an effort to help the general public. Offering the collection and delivery of; medical prescriptions, click and collect shopping, some personal shopping, take away food. They have advised that they are working hard to minimise the risk to drivers and customers and are open 24/7. For further information please telephone 01432 354321 As of 31.03.20 provider service is all the same.
Beefy Boys	Closed Updated 31.03.20
Elgar Produce - Buttermarket - Richard 07912844293 Broughtons Pet Store - Buttermarket email:clairebishop25@ yahoo.co.uk Maura:07891547975	Elgar and Broughton Pet Store in the buttermarket are offering free deliveries in Hereford city. Fruit, veg and eggs from Elgar Produce and Pet supplies from Broughtons Pet Store both in the Buttermarket. Pet supplies only to be ordered if no other option available. Few changes to buttermarket. Elgar and Pet Stores are the only 2 delivering services. Changed the contact details and services accordingly. Updated 31.03.20
Phillips & Preece Butchers	Offering customers a home delivery service. Doing so in conjunction with Hereford Butter Market. If you need fresh fruit and vegetables or fresh fish from Elgar Fishmongers Elgar Produce we are happy to deliver that with your order. Deliveries between 10am-4pm. Monday - Friday. Card payments over the phone are preferable. For further information please telephone 01432 273637. Need to check 01.04.20

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<p> Herefordshire Meats 01432263264/077687 14569 : Unit 1 A, Beech Business Park HR4 9QJ www.herefordshiremeats.com herefordshiremeatsltd@outlook.com </p>	<p> Freshly prepared meals delivered to your door. Proud to prepare and cook meals every day in purpose-built kitchen, using only the freshest ingredients. will deliver anywhere in Herefordshire, if someone lives just across the county borders please ask as have capacity to cover areas such as Monmouth and around Malvern. Please see leaflet or look at website to see the menu and pricing. This service is free within a 5 mile radius, on orders over £20.00 and to those over 70 or in a vulnerable group. Happy to deliver to all customers self-isolating. However please let us know about this when placing an order so we can made small adjustments to your delivery. Payment over the telephone or via a bank transfer. We will agree a suitable delivery time when you place your order. This will be sealed within an insulated box. To place an order please call Phil on 07889116481 or email herefordbutchersltd@gmail.com As of 31.03.20 provider service is all the same. </p>
<p> Salvation Army </p>	<p> We at The Salvation Army have suspended all our community and worship activities, except for our work with homeless people. It is looking increasingly likely that we will be the main port of call as regards feeding homeless people. Even though our community programme has closed we still intend to serve our community, many of my church members are elderly but quite fit, so are willing to make contact with those that come to our centre each week to check they are alright. Should anyone need shopping or meds picking up we are happy to do this and have a system in place. We can also provide some food parcels for those that may be struggling with the extra burden of no school meals. The main point of contact would be myself or Nigel, (who is my administrator, returning from holidays next week). </p>

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Meals on Wheels	Herefordshire Meals on Wheels service is still running and they are more than happy to deliver hot, fresh meals to those that are self isolating or struggling to get out. They can also help with other items if needed. Anyone wishing to use this service should call Bonnie on 07929 080991 As of 31.03.20 all service the same.
De Koffie Pot Food Packages Tel No:01432 357753	De Koffie Pot in Hereford are offering 2 Food Packages 1) containing fresh bread, milk, eggs and fruit and vegetables for £20 2) Meat Package - containing Pork steaks, pork sausages, stewing steak, minced beef, large turkey butterfly £25. Delivery £4 (No max order) Please ring through order and discuss delivery requirements. A few changes updated packages and delivery cost. 31.03.20
The Jalsagor, Hereford - Free meals for over 70s 20% off orders for NHS/Police and Army workers.	The Jalsagor in Hereford are offering free meals to over 70s in self isolation between 5.30pm and 10.30pm every day. It may be possible to deliver but struggling at the minute to manage this due to high demand. NHS/Police/Army can also get a 20% discount on orders. Tel 01432 343464 Updated 31.03.20
Blue Line Taxis	Blue Line Taxis remains open and providing taxis to everyone. For those in isolation, if you need anything, please do not worry about leaving your home. Providing support for shopping, hot food, prescriptions or just general deliveries. Please call 01432 343435
The Bay Horse - Hereford	Offering a delivery service -Contact Neil - 01432 273351. Deliveries on a Mon, Wed and Fri. Order 24hrs before delivery. Pay by card and groceries will be delivered to your home. Offering fresh goods, dried and non food essential items. Prices vary. Also on offer are a selection of microwaveable meals at £6.95 and Sunday Lunch between 12pm-6pm cost varies. Updated 31.03.20
Case distillery	Local to Herefordshire; visit the distillery shop, pick up a bottle, get 15% off and a FREE sack of potatoes to enjoy at home. CHASE HAVE ALSO SUPPLIED ALL FOOD BANKS WITHIN HEREFORDSHIRE WITH POTATOES.

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Mindful Chef	Delivering everything you need to cook, delicious food at home. All the fresh veggies and ingredients you need. Contactless home delivery. Free delivery nationwide, 7 days a week. Order for yourself, friends, loved ones or neighbours for delivery in 3 days. Flexible subscription - skip, pause, cancel or schedule one-off deliveries at any time. Prices vary.
Gousto	<p>A Gousto recipe box is packed with everything you need to reinvent dinnertimes.</p> <ul style="list-style-type: none"> • Quality produce from trusted suppliers • 100% British fresh meat • Easy to follow recipe cards • Meals for 2 or 4 people - Prices vary.
Legges	Legges - Homemade pies, sausages, bacon, eggs butter, cheese, potatoes, ham, chicken. For further information and to arrange delivery; if you are staying at home. Please contact Petercooks bread to place your order or just call the shop on 01885 482417.
Elderly and Vulnerable Priority Shopping Hours	<ul style="list-style-type: none"> • Sainsbury's- Thursday – the first hour of operating • Tesco – Monday, Wednesday and Friday 09-10am (Except express stores) <ul style="list-style-type: none"> • Asda – Friday – from opening until 9am • M&S – Monday and Thursday – the first hour of opening <ul style="list-style-type: none"> • Iceland – The first hour of opening, every day. • Morrison's – Monday to Saturday 9-10am • Waitrose – The first hour of opening every day.
Morrisons food parcels https://groceries.morrisons.com/webshop/startWebshop.do	Cant get out for essentials - we'll bring them to you. New food boxes are designed to provide you with everyday essentials without the need for leaving your hoe. Our boxes contain £30.00 worth of groceries and we offer a convenient delivery direct to your door for £5.00 Please see their website for more information

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https://www.gov.uk/coronavirus-extremely-vulnerable	<p>Register if you have a medical condition that makes you extremely vulnerable to coronavirus. For example, you'll be able to ask for help getting deliveries of essential supplies like food. If you're not sure whether your medical condition makes you extremely vulnerable, register anyway. If you know it, it's useful to have your NHS number to hand. You can find it on any letter the NHS has sent you or on a prescription.</p>
<p>The Hop Pocket</p>	<p>Offering a community box; excited to be working with grocery supplier 'Total Produce' who have put together the Community Box. All for £20.00 Order before 11:00am for delivery to the Hop Pocket for the following day (excluding Sundays and Mondays). Payments taken over the phone. Let us know if you would like us to add anything from our food hall. List includes; ready meals, soups, soft drinks, alcohol, meat and pies, milk and cream, butter, cheese, scotch eggs, bread, pastries, chocolate and puddings. Please ask for other items that aren't listed. Working alongside Bishops Cleeve Village. Call our Team on 01531 640323 to order. Collection from Hop Pocket - Bishops Cleeve.</p>
<p>Superdrug- Hereford.</p>	<p>Superdrug Hereford is remaining open ;providing essential health products. Only 10 customers within the store at one time. You are in need of keeping 2 metres away at all times, from all. There will be one till for cash and for for card (contactless) payments.Packing your own bags; unless you ask for a 5p carrier bag. Staff members will be wearing the corrective PPE.</p>
<p>Milkman for Tupsley Area/Hampton Park</p>	<p>Milkman -Chris mantle 01432 270876 offering help for vulnerable people</p>